UMANA Telehealth Partnership in Response to Crisis in Ukraine.

As part of its continued response to the crisis in Ukraine, The Ukrainian Medical Association of North America (UMANA) has partnered with the ViveoCares Foundation to bring the Telehealth Without Borders’ platform to Ukrainian patients without access to doctors. With the platform, medical professionals will be able to provide virtual pro-bono medical care to Ukrainians during the war and beyond.

“UMANA has received countless inquiries from health care institutions and individual providers, across North America and abroad regarding how they can support Ukraine’s response to its growing humanitarian crisis. In addition to direct monetary support, we’ve all found ourselves grappling to find additional ways to help Ukraine to meet the crisis at hand. UMANA is proud to partner with ViveoCares, an organization with years of telehealth experience, to connect a global workforce of volunteer health care providers to individuals seeking care in Ukraine,” said UMANA’s President, Leo J Wolansky, MD.

While many members of UMANA may not currently be able to devote time to travel to Ukraine or countries with Ukrainian refugees, the ViveoCares telehealth platform, Viveo Health, allows for health care providers to provide volunteer care from anywhere, on their own schedule. With the growing number of attacks on Ukraine’s healthcare system, it is imperative that health care providers around the world fill in the gaps until the system can be restored. Because many members of UMANA can comfortably speak Ukrainian, Russian, or Polish in a medical setting, they can provide immediate assistance while the initiative continues to expand to institutions in the United States and the rest of the globe.

Verifying the need for this support with healthcare organizations in Ukraine, including the World Federation of Ukrainian Medical Associations, the Telehealth Without Borders should relieve stress on Ukraine’s healthcare system while helping Ukrainians who have limited access to care. Beyond this initial format of direct consultations to patients, UMANA and ViveoCares are continuing to explore additional forms of telemedicine support, such as teleradiology and virtual consultations for healthcare providers at overburdened and understaffed healthcare facilities.

Raul Källo, CEO ViveoCares stated, “We as citizens of the world have a moral responsibility to help the ones who have limited or no resources, we want to help Ukrainian people and thus opened our telehealth platform for doctors to provide medical advice to Ukrainian people at no cost. There are many pregnant women who need regular advice, children and senior citizens who need consultation for acute problems, and many more who are in urgent need of mental health and psychosocial support services.”

As a partner to ViveoCares, UMANA will promote the program to its members and their respective networks, provide strategic and operational guidance to the platform experience, and liaise with stakeholders in Ukraine, such as policymakers and the media. ViveoCares will host the telehealth solution and provide technical assistance to UMANA members on the platform. As a part of its program, ViveoCares is also raising funds to pay displaced Ukrainian doctors to provide consultations virtually.

For media inquiries, please email umana@umana.org or info@viveohealth.com.